

2022

SERVICE, DEDICATION, COMPASSION

A Celebration
of You

Team Member
Recognition



Brio
LIVING SERVICES



Our Team Members:

We recognize it takes compassionate, skilled team members and volunteers to deliver on the promise of our Mission every day. We value their contributions and fully support growth and continued service.





A Letter from
Steve Fetyko, President and CEO



It is once again my honor and privilege to share my heartfelt thanks and congratulations to 110 outstanding team members in this year's Brio Living Services Seniority Recognition tribute. Your combined 1,000+ years of experience and devotion to the older adults we serve is truly astounding. I am exceedingly grateful for the dedication and compassion you bring each and every day as part of your calling to make a difference in the lives of older adults, their families, and your teammates at Brio Living Services. You truly bring joy and purpose to all those we serve!

We live at a time in the senior living sector when recruitment and retention of team members is increasingly challenging in all aspects and levels of care. It is because of this that I am especially thankful for each of you. I am inspired each day by your commitment to excellence, your impressive talents, and your enduring devotion to older adults. Each of you serves as a role model and a shining example to the rest of our Brio Living Services team, including myself. Thank you for your exemplary service that promotes our mission: *Welcoming all, partnering together, enriching lives.*

With my deepest gratitude and respect for all that you do,

Steve Fetyko
President and CEO
Brio Living Services

40 Years

Sandra Palmer

CHELSEA RETIREMENT COMMUNITY



Sandy, congratulations on 40 years strong in the dining services department! Sandy started as a volunteer while in high school and soon joined the department full-time! She has been our AM lead cook for over 20 years; her soups are amazing and hard to match! Additionally, all three of her sons worked in the dining services department as well as her daughter-in-law! It is a joy and honor to work with Sandy, to watch her boys grow up and see her become a grandmother. Through the years, Sandy would also make sure that managers have what it takes to lead the department, with an April Fool's joke or two along the way! Sandy has a heart bigger than I can share, and she cares about the residents, team members, and the department. She is dedicated, hard-working, and passionate about her food, all while never looking to be the center of attention, just looking for a smile from a resident of appreciation and joy that her meal brought to them. Thank you for all the countless meals prepared, jokes to keep us on our toes, and giving me the opportunity to learn how to make Manhattan Clam Chowder!

Thank you for being a pillar of the department! When Sandy is not at work, she can be found at her horseshoe pit getting all the ringers or at a fishing tournament catching the largest bass! Congratulations and thank you for your years of service, dedication, and passion to the department and residents!

35 Years

Craig Vandebos

BRIO LIVING SERVICES



35 Years... How is this even possible? As many of you know, Craig started his time with us working in memory care and eventually found his love for accounting and joined the finance team. Craig has meant so much to this organization. He is well-known for being our historian and very well-known for having an incredible approach with our residents and team members. Craig is an extremely strong leader and has built and maintained a strong finance team for many years. He has tirelessly led the team through so many changes over the years, including affiliation, co-obligation, refinancing, year-end changes, and many, many more. Craig leads with his heart and with such a passion towards the well-being of residents and the financial sustainability of the organization. Thank you isn't enough, Craig... We are so very blessed to have you as part of the Brio family.

30 Years

Jeff Phillips

CHELSEA RETIREMENT COMMUNITY



Barbara Vanderkooi

BRIO LIVING SERVICES



Jeff Phillips has been with CRC for 30 years in the maintenance department. Jeff does the majority of our room refreshes. He is a quality painter with great skills. He is always willing to give a helping hand to his co-workers when needed. Jeff is great with the residents and is always thinking of them when they are in need of assistance. Jeff has been through a lot of the changes to our community in his time, and it's always fun to hear stories of the past compared to today. Jeff just bought a new house where he is spending his free time working on his yard and training his new German shepherd puppy, Jeff's favorite dog breed. Grilling in the back yard and throwing the ball to his puppy is a typical night for Jeff. Congratulations on 30 years of service, Jeff! You are a valuable part of our environmental services team.

Barb is celebrating 30 years of service at Brio Living Services in the corporate office. Barb has performed many different aspects of billing over her 30 years of service. Currently, Barb's title is senior billing analyst. Her knowledge in many areas of billing makes her a valuable team member of Brio Living Services. I have worked with Barb over 20 years, and her willingness to adapt to change and look at different processes within her area has been of great value to me as her supervisor. Some people may think Barb does not interact with our residents, but that is incorrect. I have seen Barb's conversations with our residents and how she cares very deeply for them. She always has an open ear to listen to our residents and their concerns and never rushes them through a conversation. Her team members see Barb as a mentor and one who exemplifies our mission and vision. Thank you, Barb, for all your hard work and dedication to Brio Living Services over the past 30 years, and congratulations on this big accomplishment.

25 Years

Haimanot Eman

PORTER HILLS GREEN
HOUSE® HOMES



It is an honor to celebrate Haimanot's 25th year at Porter Hills Green House® Homes. Haimanot currently serves as a Shahbaz here at the Green House® Homes. Over the years that I have worked with Haimanot, her kindness and love shines through. I recall when Haimanot took a trip home to Eritrea, she brought gifts for her special elders upon her return. I experienced another piece of Haimanot's spirit when one of the family members from Cook Valley Estates shared, she receives cards from Haimanot for her birthday and other special events, even though her loved one is no longer living at the Green House® Homes. These cards were a tribute to the relationship Haimanot developed deeply with an elder and the elder's family. It is difficult to summarize a 25-year career into words that truly paint the picture of everything Haimanot has brought to so many. Thank you, Haimanot, for your dedication, your kindness, and your love.

Angela Groesbeck

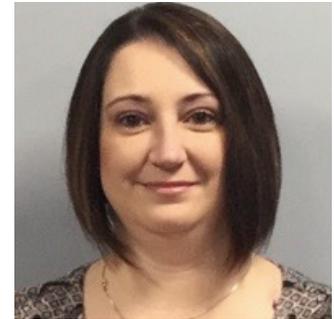
CHELSEA RETIREMENT
COMMUNITY



Wow, 25 years as a registered nurse here at Kresge! There is not enough that can be said about Angela's dedication to her residents, co-workers, and Kresge. She is a wonderful role model for all around her on a daily basis. We have asked her multiple times to go into leadership positions due to her knowledge and professionalism, but she has turned us down every single time. Why? Because she loves her residents and families, excelling at bedside direct resident care. She has transitioned with Kresge through its many changes over the years with grace, contributing to and embracing the changes as Kresge grew. She is a mentor, welcoming and teaching other nurses while also supporting her certified nursing assistants with direct care. She has also been a huge asset to current leadership, lending her expertise and ability to explain the how and why things have developed or not worked over the years, which is an incredible resource for improving systems going forward. She is a critical part of our team in the rehab area, and we hope to be lucky enough to continue this partnership for many more years to come.

Lorina Hawley

CHELSEA RETIREMENT
COMMUNITY



Lorina has been a remarkable team member of Chelsea Retirement Community for the last 25 years. She started in dining and made her way to environmental services as housekeeping and laundry supervisor, where I have had the privilege of working with her. Lorina is dedicated, loyal, and endears herself to others. She puts others first in all she does. Lorina's creativity and scheduling organization has helped give structure to our department. She has taken another step in her career by returning to her first love in dining as the dining services manager. Congratulations on 25 years of service! This community is better because of you.

20 Years

Aflaila Abdulkerim

PORTER HILLS VILLAGE



Aflaila Abdulkerim, known to her team as Asha, has worked for Porter Hills Village for 20 years. Recently she was able to grow within our organization by going through the certified nurse assistant (CNA) program. She took a position on weekends as a CNA, but frequently picks up shifts during the week to help the team. She has a good work ethic and is a team player. Her quiet and calm demeanor is a reassuring presence for our residents.

Pedro Bonilla

COOK VALLEY ESTATES



Pedro has been with us for 20 years and has a special way with residents. His calm demeanor plays a huge factor in communicating with residents and helping them through some difficult times in their lives. Residents feel very at ease when they know he will be here. Thank you, Pedro, for your kindness, your dedication to our team and to this company, for going above and beyond for our residents, and for being a team player. Congratulations on this amazing milestone!

Curtis Martin

PORTER HILLS VILLAGE



Curtis has been with Porter Hills Village for 20 years now. He works in environmental services as a maintenance tech in our Health and Rehabilitation Center. He understands his role and responsibilities that go along with working in a heavily regulated area. Curtis is very passionate about his job and is always striving to make things better for the residents. He gets pulled in multiple directions throughout the day and is always willing to help others in need. On behalf of all the residents, families, and team members... Thank You!

Jessica Mays

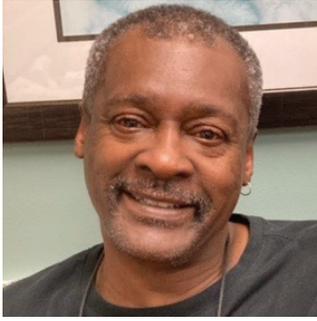
PORTER HILLS VILLAGE



Jessica is the nurse manager at Porter Hills Village and took on this role a few years ago. She has grown in her position and brings many years of experience as she has been with us for 20 years. She started out working in Assisted Living, became a registered nurse, and eventually worked with Porter Hills Home Health Care. She takes quality of care seriously and has a strong clinical expertise. Jessica develops partnerships with team members, residents, and family members. She genuinely cares about those she serves and strives to develop her team to promote service excellence. Jessica has proven her longevity and continues to seek opportunities to learn and grow!

Gary Mayweather

PORTER HILLS VILLAGE



Gary is celebrating 20 years at Porter Hills Village. He has spent his entire time at the Village working as our 3rd shift security guard. Gary is one of the most dependable and reliable team members I have ever worked with. He never misses a shift and is always early to work. He worked closely with the HRC and Catered Living teams, assisting whenever he was needed. He kept a close eye on the campus and made sure to respond quickly to late night calls from the residents. Gary will be retiring at the end of the year, and we are going to deeply miss him. Congratulations, Gary, and thanks for all that you have done for Porter Hills Village.

Hanna Yeshak

PORTER HILLS VILLAGE



Hanna has dedicated the last 20 years of her life working as a housekeeper at Porter Hills Village. She has cleaned in all areas over the years, but focuses her time now working in Harmony Hall. This can be a very challenging area to be responsible for, but Hanna always remains calm and compassionate for the residents she serves. She is very thorough at her job and is well loved by the residents. Thank you, Hanna, for being a special part of the team over the last 20 years and many years to come.

Koren Rochefort

CHELSEA RETIREMENT COMMUNITY



I am incredibly proud to honor Kori Rochefort for her 20 years of dedicated service to our residents and families at Chelsea Retirement Community. Kori is our life enrichment coordinator in Assisted Living and can plan and execute any activity you can imagine! Residents and families value and trust Kori, and she ensures that their level of engagement need is met on a daily basis. She leads her team with integrity and values their relationships. Kori is the heart of Assisted Living and ensures residents feel at home here at CRC. Thank you for your dedication and service over the last 20 years, Kori!



Brio
LIVING SERVICES

15 Years

Tanya Brown

PORTER HILLS GREEN HOUSE® HOMES



I am excited to honor Tanya for 15 years at Porter Hills Green House® Homes. Tanya currently serves as a per diem Shahbaz, often picking up weekend shifts and holidays. When I think of Tanya, I think of a hard worker, someone who gives our elders her full attention. She jumps in to help with any needs and does so without reservation. Cooking is one of Tanya's assets that she brings to the Green House® Home environment, and the elders enjoy her wonderful dishes. Thank you, Tanya, for continuing to support the team and elders.

Kristy Collins

THE PINES SENIOR APARTMENTS



Kristy Collins has held several positions during her 15 years at Brio Living Services. Her first position was executive assistant supporting the Kresge administrator, director of the UMRC Foundation, and COO of UMRC with daily operations. Kristy held this position for three years. In 2010, Kristy was offered the position of executive director of

The Pines, following the retirement of the previous director. During the last 12 years, Kristy has achieved the following accomplishments: established and maintained MSHDA (Michigan State Housing Development Authority) compliance with resident files and physical inspections, brought the community to 100% occupancy after her first nine months, and established an active applicant waitlist. She has built a strong sense of community at The Pines that has resulted in a reputation of being a desired community in which to live. In addition, she has enhanced the resident engagement programming and managed multiple capital improvements, including common area renovations, new roof installation, HVAC replacement, and an elevator upgrade to name a few. Kristy wears many hats, not only as an executive director, but as a marketing tour guide, wellness programmer, chef, gardener, project planner, and confidant. Thank you, Kristy, for your 15 years of service.

Mindy Drollinger

PORTER HILLS VILLAGE



In the past 15 years I have known Mindy, she has never had a bad attitude. She consistently brings her upbeat personality to the kitchen and is always willing to do what needs to be done to ensure we provide our residents with the nourishment they deserve. Thank you, Mindy, for your continued support to our department and community!

Heather Freysinger

CHELSEA RETIREMENT COMMUNITY



We are very excited to celebrate Heather and her 15 years as a social worker. I wish I had known her that long as she is a wealth of knowledge to those around her. Heather thrives here at Kresge, assisting our residents through the admission and discharge process, along with everything else that pops up along the way. Heather not only supports her residents, but also their families during their time of need, often holding their hands through medical, social, and financial hurdles. She has assisted Kresge through its physical and cultural transformations over the years, helping it become what it is today. Heather is an incredible co-worker, always helping her teammates in whatever assistance they need. Her knowledge of what our community has to offer, both on and off campus, is truly hard to find, and we are so lucky to have her working here for us. We cross our fingers that she will continue to be with us throughout her career.

Connie King

CHELSEA RETIREMENT COMMUNITY



Connie has been a housekeeper for Chelsea Retirement Community for the last 15 years. Her genuine care and attention to the residents here has left lasting impressions. Her attention to detail and consistency is heavily relied upon in environmental services. Thank you for your hard work and dedication over the last 15 years.

Christopher Knight

CHELSEA RETIREMENT COMMUNITY



Chris has contributed to Kresge so amazingly over the last 15 years as the admissions director by creating relationships with hospitals and providers in and around our community. Chris has transitioned with Kresge through its many changes over the years and has done so with grace, even through the challenges of the pandemic. His personality is always to be a go-getter, build relationships, and provide services to as many people as we can, because they need us and the services we provide. He is a resource to all when it comes to insurance and skilled benefits. He represents us well in the industry as the liaison between hospital discharge planners and rehab intake here at Chelsea Retirement Community.

Elisabeth Kozal

PORTER HILLS GREEN HOUSE® HOMES



Elisabeth Kozal has worked as a certified nurse assistant (CNA) in the Health and Rehabilitation Center of Porter Hills Village for 15 years. She recently transitioned to the Green House® Homes, and she will be missed. Elisabeth was well-known for coordinating Halloween costumes for the team members working on Halloween and decorating the units for any holiday. She takes extra time to give her residents an updo or paint their nails. She is known by her residents for telling it like it is and for bringing her dogs in whenever she can to brighten their day. She is a skilled rehab CNA, and we look forward to seeing her grow in her new role.

Melissa Latter

BRIO LIVING SERVICES



Missi is a kind, compassionate, and smart leader as the vice president of quality, risk & clinical strategy for Brio Living Services. She is gifted in balancing both the world of regulation and risk with the reality of those we care for, those who care for them, and the environment in which we do it. She is always the first to raise a hand to help and to offer to walk alongside you to problem solve. Her approachable, realistic, and authentic style allows team members to feel comfortable bringing tough things to the table and helps our organization grow and constantly improve. Missi's dedication to all of Brio Living Services and her unwavering pursuit of high-quality care has made her a trusted and valued resource for so many!

Heather Lowder

BRIO LIVING SERVICES



Heather joined the HR team at Brio Living Services after starting her career with Chelsea Retirement Community in Assisted Living as a resident care assistant. She continued to grow and became the scheduling coordinator for Kresge Healthcare and Rehabilitation Center. Through the years in her roles, you can see Heather's passion for our residents, family members, and team members. She always has a smile on her face, a calm demeanor, and is welcoming to all with a strong commitment to learning. Heather has taken on a challenging role last year in recruitment for Chelsea Retirement Community. We know that behind that smile and

calmness, she works incredibly hard at bringing in new team members for Chelsea Retirement Community. Heather, thank you for always stepping up to lend a helping hand as a caregiver and bringing in new team members who are dedicated to our mission. We look forward to many more years of your contribution to current and future team members and our residents. You totally rock! Happy 15 years to you!

Valerie McGuirt

CHELSEA RETIREMENT COMMUNITY



It is my privilege to honor Val for 15 years of service at Chelsea Retirement Community. Val has remained dedicated and consistent to CRC and the residents she cleans for. Val cleans both guest suites for visitors in preparation for their stay in Dancey House as well. Her flexibility and dedication have made her an appreciated team member in environmental services. Congratulations on 15 years of dedicated service.

Francisco Rivera

PORTER HILLS GREEN HOUSE® HOMES



It is a pleasure to recognize Francisco for 15 years at Porter Hills Green House® Homes. Francisco currently serves as a per diem Shahbaz here at the Green House® Homes. Somehow, he can manage a busy schedule as a student, Shahbaz, and working at a local high-end restaurant. When Francisco is working, the smiles from the elders increase tenfold. To say the elders love Francisco is an understatement. Francisco can make preparing a meal or dealing with a difficult

situation seem second nature and, frankly, easy. His presence is calm and nurturing to the elders. I am grateful to have Francisco on our team.

Nichole Vigus

CHELSEA RETIREMENT COMMUNITY



Nichole is a person of integrity who is caring, giving, friendly, dependable, and approachable. She is an exceptional employee and an amazing individual. She is a true advocate for her memory care residents and cares for their families as well. During her many years here, she has gained knowledge that many don't have, and she is willing to share that knowledge with newer staff. Her fellow team members see her as a mentor and one that exemplifies our mission and guiding beliefs. She has skills in communication and organization, and she is compassionate and helpful. Nichole leads by example, with a true servant heart. Thank you for your time, talent, and commitment to CRC.

Marie Willis

PORTER HILLS VILLAGE



Marie has been a housekeeper at Porter Hills Village for 15 years. She has helped in all areas of the campus, but focuses her time now in our enhanced independent living area. Marie helps out whenever and wherever she can. Whenever you see Marie in the hallway, you can guarantee she will be smiling and laughing with the residents, family, or team members. She genuinely cares about her job and making sure the residents are happy. Marie is a team player and is always willing to work extra days to

ensure all units are cleaned. Thank you, Marie, for everything you do for Porter Hills Village and the residents you serve.

10 Years

Cynthia Anderson

LIFECIRCLES PACE, MUSKEGON



Cindy is a certified activity director and has worked with LifeCircles PACE for the past 10 years. Her passion and excitement for our model of care is contagious and evident in her daily work! Cindy always has a smile on her face, energy in her step, and a hug to give! Cindy works primarily in our Nook area that serves participants with advanced brain change; she is one of our PAC (Positive Approach® to Care) certified Coaches. Cindy is also one of our main champions for our fundraising efforts/activities to support the Alzheimer's Association. She is a CPR instructor and provides training for team members as needed. Cindy has a love for people, a passion for animals and nature, and is a huge treat to have on our team! She loves our participants and loves what she does! Thank you, Cindy, for your many contributions to those we serve.

Kenneth Baillie

CHELSEA RETIREMENT COMMUNITY



Ken works in health information and admissions support. We have been lucky to have him for the last 10 years as he contributes in so many ways at Kresge, including unit clerk duties and heading up our call light and pager system. You will even see him answering call lights, passing meal trays, and escorting residents on transportation. He truly excels at maintaining our medical records and was a huge part of our transition from paper charts to our current electronic medical records system. He recently, without hesitation, took on the role of covering the admissions desk in times of need. He gracefully went outside of his comfort zone, learned something new, and is now a confident and valuable part of the admissions process. We are so lucky to have him on our team, as our "jack of all trades." He is just an incredible resource to our whole team.

Heather BeVier

BRIO LIVING SERVICES



Heather joined the HR team at Brio Living Services after starting her career with Chelsea Retirement Community in Assisted Living as a resident care assistant. She continued to grow with the organization in different roles as a scheduler and receptionist. Through the years in her roles, you can see Heather's passion for our residents, family members, and team members by always having a smile on her face, being welcoming, and jumping in to lend a helping hand.

If you don't know her well, she is pretty reserved; however, once you get to know Heather, she is very talkative and has a great sense of humor. Heather has an active life with her three kids, ranging from toddler to teenager. Her family is a big passion of hers. Heather is always eager to learn. She is detail oriented, organized, and a great team player. Thank you, Heather, for 10 years and many more!

Wendy Brightman

UMRC-PORTER HILLS FOUNDATION



I am thrilled to honor Wendy Brightman for her 10 years of dedication to our mission, those we serve, and those who serve them. In her role as president of the UMRC-Porter Hills Foundation, Wendy has always carried our mission in her heart. Through her leadership and expertise, our foundation has provided incredible support of benevolent care, new buildings and spaces, supports for team members, and programs for residents, participants, and team members that have truly amplified and grown our mission. First and foremost, she does what is right. She is a fierce advocate for those we serve and the incredible team members who serve them and connects deeply with the wonderful people who support our mission. Wendy and her team are truly helping to bring about a world in which all are empowered to age well.

Tjuanna Chandler

PORTER HILLS GREEN HOUSE® HOMES



I am excited to celebrate Tjuanna's 10 years at Porter Hills Green House® Homes. Tjuanna currently serves as a full-time Shahbaz. Tjuanna is a true asset to the team and elders at the Green House® Homes. She is dependable, a hard worker, and has a tremendous ability to maintain a calm presence in difficult situations. If there were an award for "gives best showers," Tjuanna would be nominated by many elders. She is often requested by elders due to her standards of excellence and care. I am thankful for Tjuanna and what she brings to our community.

Michelle Holt

LIFECIRCLES PACE, MUSKEGON



Michelle is a certified occupational therapy assistant and has been with LifeCircles PACE for the past 10 years. She has a tremendous amount of experience in her field and is well-respected by our teams. Michelle is one to roll up her sleeves and dive into her work; she loves a great challenge. Michelle is a bundle of energy. She loves to laugh and joke and is a wonderfully supportive team member. She loves people, enjoys working with her hands, and is genuine in her interactions and approach with others. Michelle makes therapy and the life of LifeCircles lots of fun! Thank you, Michelle, for your many contributions to all those we serve.

Bertha Hubbard

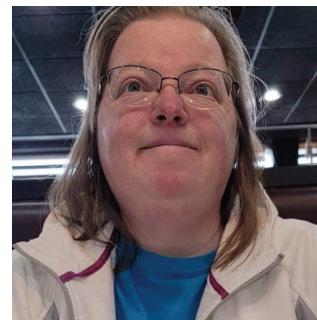
CHELSEA RETIREMENT COMMUNITY



It is my honor to recognize Bertie Hubbard for her long-time dedication to Chelsea Retirement Community/Brio Living Services but, mostly, for the dedication she has for the residents. Not only are the residents very special to her, but she is also special to them. The number of POM (Promoting Our Mission) awards that she has received speaks to her work ethic and dedication, which is on display every day. Bertie does not shy away from tasks not normally assigned to dietary personnel and routinely goes above and beyond to see that the residents' needs are met. We have been fortunate to have Bertie as a part of our CRC family for the last 10 years and hope to have her for many years to come. Congratulations, Bertie!

Christine Joseph

THE CEDARS OF DEXTER



Chrissy is a highly valued member of our team. Her role here is in housekeeping, but she is always more than willing to pitch in to help with other things as well. She agreed to work full-time on the Covid unit at CRC without hesitation for as long as they needed her there. During the hard times from the pandemic, when housekeeping was suspended, she sorted mail, delivered mail and meals, and anything else that was needed. She is reliable, and you can always count on her for any need that may arise throughout the community.

Marcia MacGraw

PORTER HILLS VILLAGE



Marcia has been a certified nurse assistant with Porter Hills Village for 10 years. When she is in the building... you know. Her antics regularly entertain her residents and team. She is dependable, a team player, and has a caring heart. She is known for her mischief but, without fail, when a resident or family member pays compliments to our team, Marcia's name comes up. She finds ways to connect with residents wherever they are, frequently bringing a smile to their face.

Colette Myers

PORTER HILLS VILLAGE



Colette is an incredibly valued member of the purchasing and supply chain management team. Her knowledge and expertise on everything stored in the Central Supply room is a great resource for the entire organization. She takes on many different responsibilities and is passionate in her duties. She is flexible and extremely dependable. I am privileged to honor Colette on her 10-year anniversary, and I hope to work by her side for many more years to come. Thank you for all your hard work and dedication.

Andrea Matthews

PORTER HILLS VILLAGE



Andrea Matthews has worked as a certified nurse assistant (CNA) in the Health and Rehabilitation Center of Porter Hills Village for 10 years. She has supported the team in a variety of ways in that time, including serving as an activities assistant. When here, Andrea is always able to help with rosary, too, which our residents appreciate. She would also float as a CNA as well as take an assignment. Her calm demeanor provides a reassuring presence for our residents and their families. Recently, she went from full-time to per diem, and we miss her cheerful smile.

Luke Reynolds

BRIO LIVING SERVICES



I am deeply honored to recognize Luke Reynolds for an incredible 10 years of living out our mission. First through the team at LifeCircles PACE, and now as our chief of home and community based services, Luke is a strong advocate, keeping those we serve at the center of what we do, while lifting up the incredible work of all the dedicated team members who make our mission happen. Luke shares his experience and expertise freely, handles even the most challenging situations with grace and compassion, and focuses on making all feel included and valued. I can't wait to see what Luke and the teams he guides can accomplish in the next 10 years.

5 Years

Melinda Adema

PORTER HILLS HOME HEALTH CARE



It is a true privilege having Mindy as a part of the Home Health team. She has worked with us in varying capacities over the years, but one thing that has remained true throughout is her dependability.

Whenever she graciously picks up a handful of visits, there is no doubt that the work will be done in a timely fashion and to the highest standards, all while treating our patients with kindness and compassion. We are truly grateful for all she does and who she is.

Kylee Allain

CHELSEA RETIREMENT COMMUNITY



Kylee is quiet, but never hesitates to do what is asked of her. Kylee has been a resident care assistant (RCA) for several years and smoothly transitioned to a direct care supervisor role recently which was beneficial to

CRC Assisted Living. She has risen to the supervisory role with grace and supports her team members whenever possible, even if that means jumping in as an RCA. Thank you for your continued dedication to Chelsea Retirement Community, and congratulations on 5 years!

Kimberly Babcock

CHELSEA RETIREMENT COMMUNITY



Kim has been with Kresge for 5 amazing years as a per diem registered nurse. She is a valuable asset as she fills in for others on leave or vacation. She is willing and able to work on any floor, any shift, and perform any task asked. She can really do it all and do it well. We utilize her as a mentor at times and she assists our new team members with orientating to their positions. She is an all-around team player! She will do anything, including assisting the certified nursing assistants when needed. We have asked her multiple times to join us full-time or take on leadership positions, but she enjoys the flexibility of per diem for her family. She contributes so valuably to the team, and they all think of her as a full-time team member anyway. Residents love her for her incredible compassion and bedside manner, while her teammates value her teamwork and professionalism, willing to help wherever needed.

Mark Banks

THE CEDARS OF DEXTER



Chef Mark has been with Brio Living Services for 5 years. He joined the dining services team, assisting with culinary coverage at the Chelsea Retirement Community and, 5 months later, assisted in moving The Cedars of Dexter to self-operation as executive chef. Mark has done a wonderful job in growing the program, maintaining sanitation of the department, and connecting with the residents at The Cedars of Dexter. Mark's was the first community to roll out Visual Touch and to introduce his residents to online ordering with 95% participation. Mark never forgets the most important ingredient in his food is "love," and it shows! Mark shares his passion of dining services with not only the residents, but his team members as well. He is dedicated, compassionate, hard-working, always willing to learn something new, fun to be around, and always smiling! Most recently,

Mark has been assisting with the culinary team shore to shore! Thank you for always being willing to assist on a moment's notice! Wherever you find Chef Mark, you will find residents and team members embracing his energy and passion for dining services, including me! Thank you for continuing to share your passion and talents with us! Thank you for believing in dining services, and thank you for your dedication! I am looking forward to many more years!

Ralph Bellman Jr.

CHELSEA RETIREMENT COMMUNITY



Ralph has a great deal of patience in his daily interactions with residents and coworkers. His dedication to his job and his dependability makes him a pleasure to work with. Ralph is a person of integrity who is

caring, giving, dependable, and reliable. Ralph can keep an open mind and maintain a "team player" attitude. He works hard to implement changes that will ultimately benefit the residents that he cares for. Ralph has a true passion for our memory care residents. He is always seeking out new information and research about dementia that may help with his day-to-day duties in caring for his residents. Thank you, Ralph, for all your hard work, dedication, and commitment to CRC.

Christopher Boer

PORTER HILLS HOME HEALTH CARE



Chris is a physical therapist who has worked for our Home Health Care team for many years; he previously worked here under a contract company as well. Chris is always quick to offer support to our team. He is

passionate about the home care benefit for older adults and always provides outcome-focused treatment for them. We appreciate Chris' flexibility and teamwork, as well as his high energy!

Cherilyn Brown

THOME PACE



Cherilyn is the community nurse supervisor at Thome PACE. She has been a huge asset to PACE during her 5 years here.

Cherilyn has a strong dedication to the PACE philosophy, is participant-focused, and has a

positive approach within her work. Cherilyn recognized the need for an end of life program and has led its development. Over the last two years, she has also developed the homecare nursing department to assist with participants' needs within the community. You can always count on Cherilyn for ideas, assistance, feedback, and collaboration. Her constant dedication to her team and our participants does not go unnoticed. We would not be the team we are without her! Thank you, Cherilyn, for your contributions to Thome PACE over the last 5 years.

Stephanie Buter

LIFECIRCLES PACE, HOLLAND



Stephanie is celebrating 5 years with LifeCircles PACE. She is a certified nurse aide and is currently working as a home care coordinator. Stephanie's heart for serving our participants radiates through

her work! She is a supportive and trusted team member who works hard to exceed expectations! Communication and teamwork are priorities for Stephanie, and she demonstrates that by example as well. Stephanie jumps in to help where needed. While she is a quiet presence, her work is mighty! Thank you, Stephanie, for your many contributions to those we serve.

Edwina Childs

PORTER HILLS HOME HEALTH CARE



Edwina Childs has been an amazing LPN and asset in Home Health Care for the past 5 years. She has acted as the weekend supervisor until the last year when her role changed to the extended care LPN. She is a wonderful nurse and resource for home health. She is known for her positive attitude, reliability, knowledge, and excellent care she provides. Edwina goes above and beyond to help the team and always comes through for us. Thank you for your hard work and dedication these past 5 years!

Stephanie Chmiel

THOME PACE



Stephanie, I would like to say 'Thank you' for giving Thome PACE 5 years of your greatness! The care, dedication, and compassion you give to our participants are unmatched! I admire your hard work and

dedication; it gives me high hopes and reassurance that our participants will thrive and become more self-sufficient with your help. Even in your absence, you still give perfect direction and guidance. Thank you for all you do – you rock!

Kelly Clute

HARVEST WAY



Kelly has been an important part of Affordable Housing as a service coordinator. She has seen many changes and improvements over the last 3 years and has not missed a beat. She continues to assist

residents in all aspects to make sure they can continue living independently for as long as possible. She has earned the respect of the residents, family members, and especially team members. Kelly has proven to be a team player as she is willing to share

her knowledge and expertise with her colleagues and by training new employees. In her spare time, she loves to spend time with family and friends on a nearby lake. Congratulations, Kelly, on your 5-year anniversary.

Marcia Coalter

MEADOWLARK RETIREMENT VILLAGE



Marcia started with Meadowlark as a housekeeper and worked above and beyond. She interacted with the elders and the care team and developed strong relationships with everyone. Her hard work and

dedication to Meadowlark did not go unnoticed, and she's made a smooth transition into a hospitality aide role. Marcia has overcome many challenges that come with a new role and continues to go above and beyond to meet the needs of our elders. Our entire team and the elders appreciate the hard work and dedication that Marcia shows for our community.

Koriel Craig-Harris

PORTER HILLS GREEN HOUSE® HOMES



Koriel is being recognized for 5 years here at the Green House® Homes. Koriel currently is a per diem Shahbaz. Our elders in house one are very familiar with Koriel and adore her. When knowing that Koriel is working,

many elders voice excitement and are happy to see her. Koriel has a kind and gentle approach that shines when she is with the elders. Thank you, Koriel, for all you contribute to our community, team, and elders.

Davon Davis

PORTER HILLS VILLAGE



Throughout the last 5 years of service to our community, Davon has shown that he can work through all of the ups and downs we have endured as a department. He is very capable at his job as a porter, keeping our kitchen clean and safe along with delivering food to our neighborhoods. He is dependable and a great asset to the kitchen overall. Dining services truly appreciates his service to our department.

Hannah Dunsmore

CHELSEA RETIREMENT COMMUNITY



Hannah has been a certified nursing assistant with Kresge for 5 years. She is amazing at what she does and is valued by her residents that she cares for and her teammates that she works beside. She specializes in our long-term care households, especially in memory care. She knows the residents' likes and dislikes, allowing her to anticipate needs and provide exceptional care utilizing the home-like model. She is a mentor to others, providing training to our new employees in these areas. Although she specializes in this area, she is willing to help wherever needed as evidenced by her great contributions during the pandemic. Her residents and families adore her for her caring and compassion that she delivers each night. Her professionalism, dependability, and teamwork sets her apart from those around her, and we are so lucky to have her on our team.

Ian Fleming

THOME PACE



Ian, I would like to say 'Thank you' for your 5 years of service here at Thome PACE. You are the reason so many participants thrive here at PACE, and your hard work does not go unnoticed. Although I've only been your manager for a short time, I admire your dedication to not only the participants, but to your team as well. Way to go on 5 years of excellence!

Elizabeth Floate

CHELSEA RETIREMENT COMMUNITY



Elizabeth is dedicated to quality resident care and takes great pride in caring for her residents here at Glazier Commons. Our guiding belief of "Inclusiveness" shines within her. For example, she does not separate anyone, but rather embraces all residents and families and wants everyone who works or lives with us to feel welcomed.

Arlene Flowers

PORTER HILLS VILLAGE



Arlene has spent the last 5 years working in the housekeeping department at Porter Hills Village. She has an incredible work ethic. I can't thank Arlene enough for all she has done while being a part of the environmental services team. She takes great care of the residents in Cedar Court and is highly respected by her peers. She communicates well with management and is always willing to help others in need. Thanks for being such an important part of the environmental services team and for making a difference in the residents' lives.

Alyssa Freeland

MEADOWLARK RETIREMENT VILLAGE



Alyssa works as a flex care partner, providing Meadowlark with the support it needs. Alyssa is always willing to work any shift and is known to work sunup to sundown, and vice versa. She comes in each day

with a caring and compassionate attitude and serves the elders to the best of her ability. Alyssa is full of knowledge and brings valuable skills to the table. Our entire team and the elders appreciate the hard work and dedication that Alyssa provides for our community.

Meaza Gebru

PORTER HILLS VILLAGE



Meaza Gebru is celebrating 5 years as a certified nurse assistant (CNA) in the Health and Rehabilitation Center of Porter Hills Village, but her REAL anniversary is 20 years! She had a brief separation from

the organization when she had to return home to take care of a family member at the end of their life. As soon as she was able, she returned to Porter Hills Village where she works as a per diem CNA. Everyone loves working with Meaza. We know she will show up with a great attitude, willing to help out wherever needed. She will truly do whatever she can to help improve the lives of our residents. She always says, "I am here to help!" and she means it.

Amy Genthe

PORTER HILLS HOME HEALTH CARE



Amy joined Porter Hills Home Health Care as a physical therapist in 2017. In 2022, she was promoted to director of quality and compliance after fearlessly and compassionately supporting team members

through the pandemic and its many challenges.

Amy is smart, thoughtful, measured, hard-working, and fully committed to our mission. I greatly appreciate her flexibility, honesty, and integrity. Amy's servant leadership has helped our Home Health program excel in quality, as demonstrated by consistently high star ratings from CMS, and our status as the top performer in Spectrum Health's high performing network. Patients and our community have come to trust and respect our Home Health Care team – carefully guided by Amy's attention to detail and partnership with clinical operations. Thank you, Amy, and congratulations on 5 incredible years of service!

Julian Giardello

CHELSEA RETIREMENT COMMUNITY



Julian Giardello has worked for Chelsea Retirement Community for 5 years in dining services.

Julian is hard-working, dedicated, and enjoys the residents. He started as our dining room manager, covering

Independent Living and catering. As the department grew, Julian moved into his current position of dining services department coordinator, assisting with schedules, invoicing, menus, payroll, and overall department communication! In his spare time, he is the coach for both of his boys' traveling hockey teams, while also playing in an adult league of his own! Julian is an active committee member for Boy Scouts, helping with the field trips. Julian has also been focused on finishing his Associate's degree in liberal arts, hoping to finish soon with one class remaining! Another hobby Julian enjoys is woodworking. Congratulations and thank you for your commitment to CRC and dining services!

Elizabeth Gibbs

LIFECIRCLES PACE, MUSKEGON



Betsy is a certified occupational therapist and has been with LifeCircles PACE for the past 5 years. Betsy has been a wonderful addition to our team; she is positive, flexible, and proactive in her work. She

demonstrates excellent technical skills and is creative in her problem-solving abilities. Betsy is a wonderful team player, collaborative, willing to jump in where needed, and is well-respected by her peers. Betsy has been actively engaged in mentoring and fostering experiential learning opportunities for college and university students. Betsy has participated in a number of process improvement activities with LifeCircles and is always thinking about ways to support our participants and their families. Thank you, Betsy, for your many contributions to all those we serve.

Hillary Hantz

CHELSEA RETIREMENT COMMUNITY



Hillary is here as a per diem employee who is enrolled "Up North" in school for nursing. We are blessed to have her on our clinical team. She is a great team player, who has a "Heart of Gold." She exhibits one of Brio's guiding beliefs, "Integrity," by performing her responsibilities ethically, honestly, and with deep compassion, authenticity, and upright character.

Carmelita Haywood

COOK VALLEY ESTATES



To know her is to love her! Carmelita's infectious laugh and outgoing personality grab you the moment you meet her. No matter what she is facing in her heart and mind, she always tries to find the silver lining.

Carmelita brings the fun to residents and team members every day. She truly cares about others, and I cannot imagine our team without her. We look forward to many more years of her kind spirit at Brio Living Services. Thank you, Carmelita, for always having your team members' best interests at heart, for always thinking of others, for making us all laugh, and for your willingness to go outside the box on many occasions. I am proud to call you a friend.

Codi Hoover

CHELSEA RETIREMENT COMMUNITY



Codi Hoover is a resident care assistant (RCA) who is very flexible. We appreciate that she covers both memory care and traditional Assisted Living. She loves what she does, as seen in the faces of those she renders

care to. One of the best things I noted about Codi is she is willing to seek answers to her questions if she doesn't understand something. This is wonderful because it helps to have a team member who can help problem solve, suggest solutions, and share the wealth.

Melena Jennings

PORTER HILLS VILLAGE



Melena has been an essential member of the Catered Living department for the last 5 years. She most recently stepped into the direct care supervisor role where she continues to be a leader and mentor to our team

members. She consistently shows compassion and dedication to her team and the residents and continually goes above and beyond to ensure all needs are met. We are so grateful to have her on our team and are excited to see her continue to grow in the field.

Natalie Jentzen

BRIO LIVING SERVICES



Natalie came to Brio Living Services at a time when the sales and marketing department of the organization was going through a major shift. Natalie not only embraced the new culture, but thrived in it! Even

when becoming the executive director of The Cedars of Dexter, she took the new sales and marketing role with her to help Brio Living Services become successful, even with an affiliation. Brio is simply a better place to live and work with Natalie Jentzen!

Caprisha Johnson

CHELSEA RETIREMENT COMMUNITY



Caprisha is an absolute asset to Towsley Village Memory Care. She is thorough in all that she does and has a great rapport with all team members she interacts with. She treats all the residents as her extended family and advocates for them whenever the need arises. Her dedication for the last 5 years does not go unnoticed, and Chelsea Retirement Community is fortunate to have such a compassionate person as Caprisha on our team. Congratulations on your 5-year commitment and, on behalf of your residents, their families, and team members, thank you for all that you do, day in and day out! You are greatly appreciated!

Tania Jones

PORTER HILLS VILLAGE



Tania Jones has worked with us as a per diem LPN in the Health and Rehabilitation Center of Porter Hills Village for 5 years. She is going to nursing school and helps out here whenever she can. We appreciate the knowledge and skill she brings to her role. She advocates for her team and her residents. She has supported the intake coordinator from time to time as well as medical records and helps with Trisha Watkins' famous "projects" when called upon. We will miss her when she moves on in her journey, but will enjoy working with her while she is here!

Allison Kampmueller

PORTER HILLS HOME HEALTH CARE



Allison is a speech and language pathologist (SLP) who has worked for our business line for many years, as she, too, worked here under two previous contract companies. Her dedication to Porter Hills Home Health Care is strong and she has been the solo SLP

for our company for a very long time, often traveling over our entire service area in one day. She provides strong clinical solutions and care to individuals struggling with complex issues. Allison is also a talented knitter.

Cecilia Keiser

CHELSEA RETIREMENT COMMUNITY



Cece Keiser is celebrating 5 years with Chelsea Retirement Community (CRC). She's had a couple roles with the community, although she excels in her current role as a sales advisor for Independent Living. Her compassion for others and her supportive nature is present to all those she assists in making CRC their new home. She also has a fun personality that contributes to many laughs within our sales team, which is appreciated. On her off time, she enjoys spending time with her husband and grandchildren and running outdoors with her adorable Doberman pinscher, Asha. Thank you, Cece, for your compassionate heart in wanting to serve others and the joy you bring to the community and sales team. Here's to many more years!

James Kelly

BRIO LIVING SERVICES



I am excited to honor James Kelly for 5 years of incredible expertise, kindness, humor, caring, and dedication to our mission. James lives out our guiding beliefs in all his work and leads an incredible team dedicated to empowering those we serve to age well. James and his team tell our story across the State of Michigan so that we can continue to connect with those we serve today and hope to serve in the future. After you spend time with James, you know you have found someone who cares about you and will do whatever he can to help and support you. I personally have seen instances, too numerous to count, of James helping out wherever the need, regardless of title or position. His heart for our work and the people we serve is truly inspiring.

Malgorzata Klino

PORTER HILLS VILLAGE



Malgorzata Klino, known in the Health and Rehabilitation Center at Porter Hills Village as “Mal,” has been with us for an amazing 5 years. Her knowledge and skill as a nurse is appreciated. She has worked in a variety of roles

including assistant director of nursing. She currently works per diem for Porter Hills Village, so she frequently comes to the rescue when the schedule needs to be saved! Mal is familiar with the rules and regulations for a skilled nursing community which makes her an asset to her team. She can provide leadership to ensure things are done the way we need them to be so we are in compliance, while keeping with the preferences of our residents. She has a great sense of humor and an infectious laugh which helps keep things lively when she is around.

Angela Krieg

PORTER HILLS VILLAGE



Angela is celebrating 5 years with Porter Hills Village as the MDS coordinator, which requires a lot of attention to detail and organization. We have been grateful for the clinical expertise that Ang has brought to our

team and her passion to promote care excellence for our residents. She has been a wonderful addition to our team! Ang shows compassion for our residents and has a big heart. We appreciate her years of service!

Catherine Kuzma

MEADOWLARK RETIREMENT VILLAGE



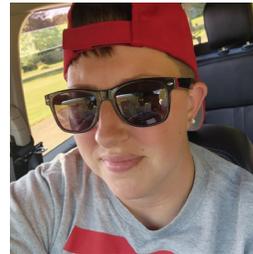
Catherine is truly dedicated to the elders at Meadowlark Retirement Village (MRV). Catherine gives 110% to the “fun” we have in the community. On any given day, you will find her cardio

drumming along with elders or engaged in an intense

game of ping pong. The laughter she brings is contagious. Catherine always sees the best in everyone and the beauty in each day. We are truly blessed to have her as part of the MRV family.

Danielle Lauth

HURON VALLEY PACE



Dani has been an integral part of the Huron Valley PACE team for five awesome years! Dani started in environmental services, but has become a cornerstone to the dietary department, and she is now an

indispensable leader of kitchen operations. Dani is incredibly dependable and kind, she truly puts her heart into her work, and is beloved in turn by the participants and staff alike. Dani is always open to learning new systems, taking on new challenges, and facing difficult situations with calmness and practicality. She is always there when you need an extra hand or to offer encouragement or a laugh. She brings joy to us all at Huron Valley PACE, and we are incredibly lucky to have her here. Congratulations on 5 years, Dani!

Lisa Lea

MEADOWLARK RETIREMENT VILLAGE



Lisa Lea joined Brio Living Services after a career with the YMCA as the director of the onsite daycare at Porter Hills Village. Her first role was as a neighborhood guide in Assisted Living where she quickly

excelled as a leader.

She then shifted her sights to her next goal and was promoted to community manager at Meadowlark Retirement Village in Sparta, MI. In her spare time, outside of leading our team through a pandemic, Lisa achieved her NHA and CALD certifications. She was also recognized in 2019 by LeadingAge Michigan as a “Hometown Hero” award winner. As the leader of a suburban community offering Independent, Assisted Living, and Memory Care, an individual must

be dynamic, energetic, flexible, and determined to succeed. Lisa fits all those requirements and more. During the day, you may find Lisa hosting a sales tour, leading a resident activity, strategizing a care plan with an elder, or even cooking breakfast for residents in their household kitchens. If you asked her what she was doing after work, she would probably tell you she was going to help someone with something. Her energy, matched with a soul of giving, has made Lisa a force you want in your life, and Brio is very lucky to have her as a leader.

Suzanna Lee

BRIO LIVING SERVICES



Suzie has been with Brio Living Services as an accounting specialist for 5 years, starting with LifeCircles PACE and transferring to corporate two years ago. I have had the pleasure of watching her grow

in her time with us as her job evolves. She is dependable and flexible, never hesitating to jump in and help where needed. Suzie's flexibility became even more apparent as the pandemic necessitated full-time remote work. Her adaptability as she takes on new responsibilities is remarkable, and her dedication to the organization is greatly appreciated.

Susan Lysher

CHELSEA RETIREMENT COMMUNITY



Susie has been a valuable member of environmental services, serving as a housekeeper in Kresge for as long as I have known her. Susie has picked up shifts voluntarily so that her residents are well

taken care of, including working hours in laundry. She has made it a point to go above and beyond in everything she does here at CRC. Thank you for your dedication to your residents and CRC.

Victoria Marsh

PORTER HILLS VILLAGE



Vicky has been a housekeeper with Porter Hills Village for 5 years. She works in our independent living area of the Garden Apartments. Vicky is incredible with the residents she serves and communicates well with everyone. She is always willing to help out and is a team player. The residents give constant feedback on how much they appreciate Vicky and how well she keeps their apartments clean. Congratulations on your 5-year anniversary and thank you for all that you do.

Sandra Massop

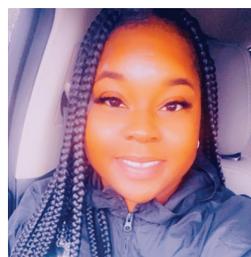
PORTER HILLS VILLAGE



Sandy Massop is celebrating 5 years as a registered nurse in the Health and Rehabilitation Center of Porter Hills Village. She is known as our cheerleader! She always has an uplifting statement or prayer to help a team member through a tough time. She will help team members with rides, little gifts, and encouragement. She has been willing to be extremely flexible with her schedule in the past year to help ensure we had adequate nursing coverage. We appreciate her enthusiasm and teamwork!

Shakisha Maul

HURON VALLEY PACE



Shakisha "Kisha" Maul is an experienced certified nurse assistant (CNA) who has worked for Huron Valley PACE the past five years. Kisha's strong skill set makes her an asset both in the Day Center and in the field, providing home care services. Kisha often brings ideas to the team regarding quality services for participants. Kisha has built long term relationships with many participants. You will often see Kisha sitting with participants discussing their families, interests,

etc. She takes the time to really get to know the participants that she cares for. She is always happy and greeting participants when they come to the Day Center. Kisha brings experience and knowledge to her CNA position each day, and it is a joy to have her working with the participants of PACE.

LaShawn McClain

CHELSEA RETIREMENT COMMUNITY



LaShawn has a unique way of looking at a problem and coming up with a solution that provides a compromise to all involved to solve the issue at hand. Her dedication to her job and our memory care residents is applaudable. Her communication skills make her a pleasure to work with. She communicates often when working on a project or with an individual, makes lists and notes, and encourages others to get involved in completing various tasks. She is quick and accurate in responding to any question. Plus, she is always thinking of ways to make improvements, taking the time to take care of all the details. LaShawn is also great with follow through, to make sure all the details get done, see the project all the way through, and check in after the event to make sure that everything was completed. These last 5 years have been so much better due to your presence. Thank you for your commitment to your residents and CRC.

Corina Miller

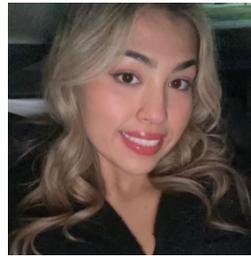
LIFECIRCLES PACE, HOLLAND



Corina is our life enrichment coordinator here at LifeCircles Holland. She has been with the LifeCircles Holland team for five years. Corina came to LifeCircles working as a CNA and transitioned into the life enrichment role. Corina is very creative when producing crafts and activities to engage the participants during the day. She also creates the monthly activity calendar, which is a challenge in itself. She is a very kind and empathetic team member who takes a lot of pride in her work and enjoys interacting with team members and participants.

Yvette Morales

PORTER HILLS GREEN HOUSE® HOMES



It is a pleasure to recognize Yvette for 5 years here at the Green House® Homes. Yvette currently has the role of a Shahbaz. Over the past 5 years, I have seen Yvette grow in her role as well as personally. I frequently thought of Yvette as quiet, and she recently has changed that perception. Yvette has developed the ability to communicate needs in difficult situations which can be uncomfortable at times. This trait helps to support and grow our self-managed team here at the Green House® Homes. Yvette often picks up open shifts which has been supportive to the team and our elders. I appreciate your humor, your honesty, and your kindness – thank you, Yvette.

Russell Neher

PORTER HILLS HOME HEALTH CARE



Russ has the unique ability to find the humor in any situation. While a good laugh is always appreciated, his truest value is in his determination. He has consistently dug down and demonstrated some real grit when times have gotten tough, and he does this all in the name of promoting the wellbeing of our patients in need. Russ always shows up when it counts the most, and our therapy team and the patients we serve are all better because of it.

Autumn Oldenburg

THOME PACE



Autumn started her career path with Brio Living Services as a CNA. Her very dedicated work ethic opened the door for another opportunity within the company. Autumn has been the specialty scheduling assistant at Thome PACE for about a year and a half. It's easy to

find Autumn going above and beyond to help participants get their specialist needs met in the community. Glasses, hearing aids, appointment scheduling, and transportation coordination are just a few of the things that keep her extremely busy every day. Autumn is a blessing to our participants and our organization. She helps keep things running smoothly in the scheduling department, and she is appreciated beyond measure.

Lori Overbeek

PORTER HILLS HOME HEALTH CARE



Lori is an occupational therapist for Home Health Care. Lori brings decades of experience to our team and is creative with her approach to solving complex problems in the home setting. She is always laid back

and “goes with the flow” through our many regulatory changes in home care. We can always count on Lori to have a smile on her face.

Adrina Peters

BRIO LIVING SERVICES



It is an honor to recognize Adrina for her 5 years with the organization. It has been a privilege to have her on the PACE finance team as the PACE claims processor manager, watch her grow, and get to

know her as a team member and person. Adrina is amazing and isn't afraid to jump in and get her hands dirty, while maintaining an infectious smile on her face. She always puts 110% into her work and is willing to go that extra mile – from helping a fellow team member, to taking the time out of her schedule to help our participants. This includes delivering holiday meals to homes or simply trying to make someone's day brighter when she sees they could use it.

Courtney Phiscator

BRIO LIVING SERVICES



Courtney joined the HR team at Brio Living Services about 2 years ago after starting her career as a health and wellness coordinator with Porter Hills Village. She brings enthusiasm, high energy, and a fun

environment for team members and residents. No matter what is happening, Courtney brings kindness, positivity, and energy to her work. She is authentic, ambitious, and always eager to improve the experience for team members, leadership, and Brio Living Services. She brings her true self to work and is always welcoming and accepting of everyone for who they are. Thank you for always stepping up and assisting where needed for residents and team members. We look forward to the next steps in your role as you bring new ideas for recruitment, marketing, and our presence on social media. We are lucky to have you on our team. Happy 5 years to you!

Roxann Pierce

CHELSEA RETIREMENT COMMUNITY



Roxann has been here at CRC for 5 years in our laundry department. She has been flexible with her schedule and dedicated to her work. It is a privilege to have Roxann on the team. Congratulations on your anniversary!

Todd Quist

PORTER HILLS VILLAGE



I have been working with and mentoring Todd going on three years now, and it has been a pleasure to work with Todd and to get to know him during this time. Todd is loved by the residents and staff alike. Todd

devotes his day to the residents and the staff and always carries a smile and a pleasant attitude.

Occasionally, there are issues after hours, and Todd has always been available when the time arises. Even though some of the issues have been difficult, Todd has kept a pretty level head. Todd also shows a great devotion to his sports activities away from work, and it is clear how much his family means to him from the little bits and pieces he shares with me over the time that we have worked together. Congratulations on the five years, Todd! Thank you for all that you do for everyone!

Evelyn Raap

PORTER HILLS VILLAGE



Evelyn has been extremely helpful to the success of our department. She always has a positive outlook and, even when we are short staffed, she pulls through and completes the task at hand. She began in a part-time

position and has moved to full-time so that we have a strong team more consistently. We really appreciate her work ethic and contribution to the community.

Chelsea Rose

CHELSEA RETIREMENT COMMUNITY



Chelsea is our MDS coordinator, which is a specialized nursing role involving data collections, assessments, insurance coordination, and reimbursement. She is knowledgeable and has

excelled in this role for 5 years now. She is also part of the nursing leadership team in Kresge, taking on-call turns for the center and assisting with direct resident care in times of staffing needs. Chelsea coordinates with all departments within the clinical and business area to ensure resident care coordination between departments and insurance billing. Her knowledge in her specialty field is a valuable resource to the team, and she is always willing to continue to learn more and share that information with others in the true meaning of process improvement and the resident care experience.

Iesha Smith

CHELSEA RETIREMENT COMMUNITY



Iesha Smith has worked for Chelsea Retirement Community for 5 years. She is a dedicated, hard-working, and passionate team member. We are so lucky to have her as part of our team. The love she shows her

residents is like nothing else. I always catch her laughing and joking with the residents. She is always putting a smile on their faces. Iesha first started here at Chelsea Retirement Community as a dietary aide in Kresge part-time and quickly moved into full-time. Through Iesha's passion, love for the residents, and desire for excellence, she was asked to become the Kresge supervisor. Iesha has the same strong passion and respect for her team members. She is always wanting the best for "her" team and "her" residents. If Iesha is not working, she is spending time with family, traveling, or spoiling her grandbabies! I am so grateful for Iesha and the time and effort she puts into her job every day. Thank you for your service, drive for excellence, and passion for all of our residents and our department! You make our department and community a better place!

Tommy Strader

HURON VALLEY PACE



Tommy Strader has worked for Huron Valley PACE the past five years, mostly in the role of a lead CENA. Tommy takes this leadership role very seriously and works hard to support new staff as they assimilate to the

Day Center responsibilities. Tommy is patient with new staff as he trains them to the PACE way of providing quality care and services. Tommy brings a quiet strength to his role and works hard to help everyone be successful. Tommy is always ready to support any participant, be it home care needs, Day Center needs, or other "outside of the box" needs. He is the first to volunteer for any activity supporting our participants and our program. Tommy has worked many evenings, weekends, holidays, etc. to support

our participants during challenging staffing times. Tommy has also helped anytime there is an emergency, be it power outages, snowstorms, or the pandemic. We often remind Tommy to practice "self-care" because his focus is always on others. Tommy also regularly promotes the mission of PACE in the community. He talks about PACE to others and educates people on the value PACE can bring to a person. Lastly, Tommy is always ready to give valuable input when looking at our programs and how we can better serve our participants.

Mary Swoboda

HURON VALLEY PACE



Mary is a community registered nurse who has been with the Huron Valley PACE clinic for 5 years. Mary has a vast amount of experience and has been instrumental in training our nursing staff. She has provided excellent nursing oversight to the participants at Huron Valley PACE. Mary is truly an asset to the participants and Huron Valley PACE.

Shelly Teesdale

PORTER HILLS HOME HEALTH CARE



Shelly is the new therapy clinical manager for our Home Health Care. Before transitioning to this role, she was an occupational therapist providing home health care to our patients/residents both in and outside of our campuses. Shelly provides compassionate care to individuals and always advocates for them to receive the benefits that they are entitled to. Shelly has been dedicated to our business for many years, as she previously worked for our home care under two contract companies. We are excited to see what she will bring to her new role in home care!

Janelle Turner

PORTER HILLS HOME HEALTH CARE



Janelle is the quiet, behind-the-scenes force that helps Home Health Care run efficiently. She has held a few roles with Porter Hills Home Health Care and been successful at each one. She is great with the details and is a magician with insurance authorizations! Janelle is a huge part of our home care team and willing to help in whatever way she can. We appreciate her commitment to our agency!

Sheryl Underwood

THOME PACE



Sheryl, I would like to say 'Thank you' for giving Thome PACE 5 years of your service. What would we do without all that sassiness and dedication you give each and every day! Not only does your team appreciate all you do, but the participants also look forward to your care and would truly be sad without you. You never seem to amaze me on how much you're willing to go above and beyond for our participants and, for that, I appreciate you. You are one of a kind – thank you for giving us your all!

Madison Vandenberg

PORTER HILLS VILLAGE



Madison is currently in the med tech role in Catered Living, but started out as a resident care assistant 5 years ago. She is a dedicated team member who provides quality care to the residents. She is a team player and is always willing to help where needed. We are thankful to have Madison on our team and appreciate all she does!

Cassandra Vander Meulen

LIFECIRCLES PACE, HOLLAND



Casey has been a valued member of the LifeCircles PACE Holland clinic since joining the team as a medical assistant in 2017. During her five years with LifeCircles, Casey has demonstrated her wonderful

clinical expertise, while also participating in many projects to help increase efficiency in the clinic. Over the past year, Casey has become more involved with important non-clinical work at LifeCircles by taking on the role of health plan management medical assistant. Casey is a reliable, approachable, and knowledgeable staff member. Participants and family members appreciate her calm, thorough, and personable approach to care. She has consistently played an integral role in on-boarding new staff and training existing staff on new processes. She is a wonderful advocate for the PACE model of care. LifeCircles is grateful to have Casey as part of the team!

Rogelio Villarreal

PORTER HILLS VILLAGE



Rogelio Villarreal has been a certified nurse assistant in the Health and Rehabilitation Center of Porter Hills Village for 5 years. He works per diem and picks up shifts regularly which the team always appreciates. He

is going to school for fashion and design, so he does a wonderful job helping the ladies get their hair done, taking the time to touch up curls or pick the right accessory. He is PAWsitively fabulous (loves cats) and brings good energy when he comes to work.

Catherine Wall

BRIO LIVING SERVICES



Cathy joined the human resources/payroll team 5 years ago and has proven to be an incredibly valuable addition. She continues to prove her passion for attention to detail and dedication to our mission

and to our team members. Her friendly and welcoming demeanor welcomes others to feel comfortable to come to her with questions or to be able to experience Cathy's strong problem-solving skills. I know that I can always count on Cathy to make sure our team members are paid appropriately and to jump in to share ideas on how we can always improve on what we are doing. I enjoy Cathy's fun personality and sense of humor and look forward to our time together collaborating as a team. Cathy is proving to be a supportive and effective leader as the payroll & HRIS manager, and I am excited to see what the future brings for her at Brio Living Services. Cathy, thank you for all that you do and all that you are – I appreciate you always!

David Wigent

CHELSEA RETIREMENT COMMUNITY



Dave Wigent came to CRC five years ago. Dave's past career as a quality carpenter is a valuable tool to the environmental services team. Dave spends most of his time on the Assistant Living side of the

campus, although his carpentry background has Dave putting his skills to work campus-wide. Dave has recently been promoted to our lead maintenance tech for his quality work and team leading skills. Dave likes to spend his free time on any kind of power tool, creating or fixing any project with lumber. He also likes visiting with his mom, ensuring she is ok. Dave hopes to get back on a Goldwing and travel the countryside again. Thank you, Dave, for leadership and quality work, and congratulations on five years. Cheers to more!

Melissa Williams

CHELSEA RETIREMENT COMMUNITY



I am incredibly proud to honor Melissa Williams for her 5 years of dedicated service to our residents and team members at Chelsea Retirement Community. Melissa was recently promoted from a resident care assistant to

our caregiver retention specialist in Assisted Living. Melissa does an outstanding job in providing loving and supportive care to our residents. She now instills and trains new team members to share a kind and compassionate heart in the care they deliver and does an outstanding job. We are extremely fortunate to have Melissa on our team. She does an amazing job ensuring new team members have a positive and rewarding experience. Thank you for your dedication and service over the last 5 years, and we look forward to many more!

Shauna Wishka

LIFECIRCLES PACE, MUSKEGON



Shauna Wishka has worked with LifeCircles PACE for 5 years! She started her journey at LifeCircles as a physician assistant in our Holland location and quickly demonstrated an expertise in the PACE model of care and

leadership skills. She cares deeply for our participants and understands that unique care planning is needed for each individual. Since she started at LifeCircles, she has taken on more responsibilities and now serves as the clinical director for both locations. Shauna's thorough and practical approach creates a work environment that is enjoyable to her staff and results in quality care for our participants.

Weston Wylie

PORTER HILLS HOME HEALTH CARE



The nature of Home Health Care can often trend towards the chaotic, so Weston's stoicism and "go with the flow" demeanor are a breath of fresh air. His top priority is always providing highly skilled and

compassionate care for our patients, and he does not let all of the other stressors inherent to our work shake that. This is clear in the quality of his work, as well as the volumes of positive feedback we've received from patients. He has played a critical role in the success of our therapy team and, for that, we (and our patients) are incredibly grateful.

Joy Zelenock

PORTER HILLS VILLAGE



Joy joined the Porter Hills Village sales team as the sales counselor for Enhanced Independent Living, Catered Living, Memory Support, and Respite. Over the past five years, Joy has grown

professionally, working to build positive relationships with her prospects and their family members and guiding them through the transition to becoming a resident. Her dedication to serving both the potential resident and their family is evident in the passion she brings to her role. Joy is a hard worker, organized and dependable, and a valued part of the sales team. Congratulations on your five-year anniversary!

Maegan Zurawski

THOME PACE



Maegan has been Thome PACE's recreational therapist for the past 5 years and a supervisor for the past 3 years. She has supported Thome PACE participants at the Day Health Center and in their

homes with recreational therapeutic services that enable our participants to achieve quality of life and optimal health through meaningful experiences in recreation and leisure. She leads her department in advocating for participants' physical, mental, social, behavioral, and/or emotional well-being and creating opportunities that bring them joy. She is a true team player, and we are so honored she is on the Thome PACE team!



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